

YANHAN (SAVANNAH) TANG

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Last update: September 10, 2026

EMPLOYMENT

Southern Methodist University (Cox School of Business)

Dallas, USA

Assistant Professor of Information Technology and Operations Management

August 2024 - present

EDUCATION

Carnegie Mellon University (Tepper School of Business)

Pittsburgh, USA

PhD in Operations Management, minor in Machine Learning & Statistics

August 2018 - May 2024

MS in Operations Management, minor in Optimization

August 2018 - May 2021

Carnegie Mellon University (School of Computer Science)

Pittsburgh, USA

MS in Machine Learning

January 2022 - May 2023

Tsinghua University (School of Economics and Management)

Beijing, China

BS in Information Management and Information Systems

September 2014 - July 2018

PUBLICATIONS

1. Split Liver Transplantation: An Analytical Decision Support Model, 2025.

Yanhan (Savannah) Tang, Alan Scheller-Wolf, Sridhar Tayur, Emily R. Perito, John P. Roberts.

Operations Research 73(4):1785-1804.. <https://pubsonline.informs.org/doi/10.1287/opre.2022.0131>

- *First place*, 2022 INFORMS DEI Best Student Paper Award
- *Winner*, INFORMS Public Sector Operations Research 2022 Best Paper Award
- *Finalist*, 2022 INFORMS IBM Best Student Paper Award Competition
- Presented at MSOM Healthcare SIG 2022.
- Media coverage: [Tepper Stories](#), [Health Care Initiative](#), [Diversity blog](#)

2. Multi-Armed Bandits with Endogenous Learning Curves: An Application to Split Liver Transplantation, 2025. **Yanhan (Savannah) Tang**, Andrew Li, Alan Scheller-Wolf, Sridhar Tayur.

Manufacturing & Service Operations Management 27(2):640-658. <https://doi.org/10.1287/msom.2022.0412>

- *Runner-up*, 2023 Decision Analysis Society Student Paper Award
- *Runner-up*, 2023 POMS CSOM Best Student Paper Competition
- *Second place*, POMS-HK 2023 Best Student Paper Competition
- *Finalist*, 2022 INFORMS Service Science Best Cluster Paper Award
- Presented at MSOM Healthcare SIG 2023.
- Media coverage: [Tepper Research Rundown](#), [Ph.D. Health Care Research Showcase](#), [Tepper Newsletter](#), SMU Research Excellence

WORKING PAPERS

3. When AI Listens First: Crisis Triage and Emotional Support in Mental Health Helplines, 2026. [[Link to paper](#)]

Xiaoquan Gao*, **Yanhan (Savannah) Tang*** (co-first).

Major revision at *Manufacturing & Service Operations Management*.

- *Finalist*, 2026 Service Science Best Paper Competition (Socially Responsible Research Track)

4. Optimizing Wearable Devices in Personalized Opioid Use Disorder Treatments Under Budget Constraint, 2025. [\[Link to paper\]](#)

Kyra Gan, **Yanhan (Savannah) Tang**, Alan Scheller-Wolf, Sridhar Tayur.

Major revision at *Production and Operations Management*.

5. A Causal Attention Neural Network–Based Approach for Responsive Intervention in Social Media, 2026.

Yanhan (Savannah) Tang, Amit Basu.

Under revision.

- Preliminary version accepted for HICSS 2026. [\[Link to paper.\]](#)

6. Glass Half Full: Strategic Packaging Decisions and Environmental Outcomes, 2026. [\[Link to paper\]](#)

Neda Mirzaeian*, **Yanhan (Savannah) Tang*** (co-first).

Under revision.

- *Finalist*, 2025 Service Science Best Paper Competition (Socially Responsible Research Track)

7. Who Receives Prompt Help? Ideal Persona and Narrative Fit in Digital Help-Oriented Communities, 2026.

Yanhan (Savannah) Tang.

Under review.

- Preliminary version accepted for HICSS 2027.

WORK IN PROGRESS

8. Lifecycles of Topics and Social Networks on User-Generated Content Platforms. **Yanhan (Savannah) Tang**.

TEACHING AND EDUCATIONAL EXPERIENCE

2026 Spring & Summer	(Cox MBA) Predictive AI and Machine Learning	Instructor
2025 Summer	(Cox MBA) Data Mining and Machine Learning	Instructor
2024 ~ 2026 Fall	(Cox MSBA) Decision Models	Instructor
2022 Summer	(Tepper Undergrad) Operations Management	Instructor
2021 Summer	(Tepper Undergrad) Operations Management	Grader
2020 ~ 2022 Fall	(Tepper MBA) Operations Management	TA
2020 Fall	(Tepper MBA) New Product Management	Grader
2020 Fall	(Tepper MBA) Marketing Management	Grader
2020 Summer	(Tepper Undergrad) Operations Management	Grader
2020 Spring	(Tepper MBA) Strategies in Information Markets	Grader
2020 Spring	(Tepper MBA) Sustainable Operations	TA

HONORS AND GRANTS

<i>Finalist</i> , 2026 Service Science Best Paper Competition (SRR Track)	INFORMS, 2026
<i>Finalist</i> , 2025 Service Science Best Paper Competition (SRR Track)	INFORMS, 2025
<i>Finalist</i> , 2025 TIMES Best Dissertation Award	INFORMS, 2025
SMU University Research Council (URC) Research Grant (PI)	SMU, 2025

<i>Finalist</i> , 2024 PSOR Best Video Competition	INFORMS, 2024
William W. Cooper Doctoral Dissertation Award	CMU, 2024
<i>Runner-up</i> , 2023 Decision Analysis Society Student Paper Award	INFORMS, 2023
<i>Runner-up</i> , 2023 POMS CSOM Best Student Paper Competition	POMS, 2023
<i>Runner-up</i> , 2023 POMS-HK Best Student Paper Competition	POMS-HK, 2023
<i>First place</i> , 2022 DEI Best Student Paper Award	INFORMS, 2022
<i>Winner</i> , Public Sector Operations Research 2022 Best Paper Award	INFORMS, 2022
<i>Finalist</i> , IBM Best Student Paper Award Competition	INFORMS, 2022
<i>Finalist</i> , Service Science Best Cluster Paper Award	INFORMS, 2022
Litzenberger Family Fund	Tepper, 2022
PNC Presidential Fellowship	Tepper, 2022
PNC Center for Financial Services Innovation Fellowship	CMU, 2021 - 2023
Dean's Research Funding	Tepper, 2021
<i>Winner</i> , Society for Business Ethics Annual Meeting Best Paper Award	SBE, 2021
<i>Finalist</i> , Society for Business Ethics Best Practical Solutions Award	SBE, 2021
Health Care Initiative Funding	Tepper, 2020 & 2022
Graduate Student Assembly/Provost Conference Funds	CMU, 2020 & 2022
Graduate Crosswalk GuSH Grant (Co-PI)	CMU, 2019 - 2020
William Larimer Mellon Fellowship	CMU, 2018 - 2023

PROFESSIONAL SERVICE

Session chair, INFORMS Healthcare Conference	2026 - present
Session chair, POMS Annual Conferences	2025 - present
Journal reviewer for	2024 - present
- <i>Management Science</i> , <i>Operations Research</i> , <i>M&SOM</i> , <i>POM</i>	
PC member or reviewer for	2024 - present
- 2026 MSOM Conference	
- ACM FAccT 2024 & 2025, EAAMO 2024, 2025 INFORMS Workshop on Data Science	
Session chair, INFORMS Annual Meetings	2024 - present
SMU Cox ITOM seminar coordinator	2024 - present
Co-chair, 2023 INFORMS PSOR Best Paper Award	2023
Session co-chair, 2023 INFORMS Healthcare Conference & Annual Meeting	2023
Advisor, CMU Tepper MBA/MSBA capstone projects	2021 - 2023
Student liaison, Health Analysis Society (HAS) of INFORMS	2021 - 2022
Treasurer, CMU INFORMS Student Chapter	2019 - 2020
Co-organizer, CMU INFORMS YinzOR Student Conferences	2019 - 2022

PROGRAMMING SKILLS AND LANGUAGES

Programming Languages: Python, SAS, SQL, R
 Languages: English (fluent), Mandarin (native), Spanish (basic)

PUBLICLY AVAILABLE PROJECTS (NOT PEER-REVIEWED)

- When Is It Permissible For Artificial Intelligence To Lie? A Trust-Based Approach, 2024. [\[Link to paper\]](#)
 Joy Lu, Tae Wan Kim, Kyusong Lee, Zhaoqi Cheng, **Yanhan (Savannah) Tang**, John Hooker.

10. Human-Artificial Intelligence Teaming and Effects of System Load on Child Welfare Screening, 2024.

[\[Link to paper\]](#)

Yanhan (Savannah) Tang, Zoey Jiang, Alan Scheller-Wolf, Justine Galbraith, Lindsey Lacey.

11. Efficiency, Fairness, and Stability in Peer-to-Peer Ridesharing, 2020. [\[Link to paper\]](#)

Hoon Oh*, **Yanhan (Savannah) Tang*** (co-first), Zong Zhang, Alexander Jacquilet, Fei Fang.

Technical report for *Mobility21*.