

# YANHAN (SAVANNAH) TANG

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## EMPLOYMENT

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**Southern Methodist University (Cox School of Business)** Dallas, USA  
Assistant Professor of Information Technology and Operations Management *August 2024 - present*

## EDUCATION

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**Carnegie Mellon University (Tepper School of Business)** Pittsburgh, USA  
PhD in Operations Management, minor in Machine Learning & Statistics *August 2018 - May 2024*  
MS in Operations Management, minor in Optimization *August 2018 - May 2021*  
**Carnegie Mellon University (School of Computer Science)** Pittsburgh, USA  
MS in Machine Learning *January 2022 - May 2023*  
**Tsinghua University (School of Economics and Management)** Beijing, China  
BS in Information Management and Information Systems *September 2014 - July 2018*

## PUBLICATIONS

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- Split Liver Transplantation: An Analytical Decision Support Model, 2025.  
**Yanhan (Savannah) Tang**, Alan Scheller-Wolf, Sridhar Tayur, Emily R. Perito, John P. Roberts.  
*Operations Research* 73(4):1785-1804.. <https://pubsonline.informs.org/doi/10.1287/opre.2022.0131>
  - *First place*, 2022 INFORMS DEI Best Student Paper Award
  - *Winner*, INFORMS Public Sector Operations Research 2022 Best Paper Award
  - *Finalist*, 2022 INFORMS IBM Best Student Paper Award Competition
  - Presented at MSOM Healthcare SIG 2022.
  - Media coverage: [Tepper Stories](#), [Health Care Initiative](#), [Diversity blog](#)
- Multi-Armed Bandits with Endogenous Learning Curves: An Application to Split Liver Transplantation, 2025. **Yanhan (Savannah) Tang**, Andrew Li, Alan Scheller-Wolf, Sridhar Tayur.  
*Manufacturing & Service Operations Management* 27(2):640-658. <https://doi.org/10.1287/msom.2022.0412>
  - *Runner-up*, 2023 Decision Analysis Society Student Paper Award
  - *Runner-up*, 2023 POMS CSOM Best Student Paper Competition
  - *Second place*, POMS-HK 2023 Best Student Paper Competition
  - *Finalist*, 2022 INFORMS Service Science Best Cluster Paper Award
  - Presented at MSOM Healthcare SIG 2023.
  - Media coverage: [Tepper Research Rundown](#), [Ph.D. Health Care Research Showcase](#), [Tepper Newsletter](#), SMU Research Excellence

## WORKING PAPERS

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- Compassionate AI for Effective Moderation of Social Media: An Application to Opioid Recovery, 2026.  
**Yanhan (Savannah) Tang**, Amit Basu.  
Submitted.

- Preliminary version accepted for HICSS 2026. [[Link to paper.](#)]
- 4. When AI Listens First: Crisis Triage and Emotional Support in Mental Health Helplines, 2026. [[Link to paper](#)]  
Xiaoquan Gao\*, **Yanhan (Savannah) Tang\*** (co-first).  
In preparation for submission.
- 5. Glass Half Full: Strategic Packaging Decisions and Environmental Outcomes, 2026. [[Link to paper](#)]  
Neda Mirzaeian\*, **Yanhan (Savannah) Tang\*** (co-first).  
In Revision.  
- *Finalist*, 2025 Service Science Best Paper Competition (Socially Responsible Research Track)
- 6. Optimizing Wearable Devices in Personalized Opioid Use Disorder Treatments Under Budget Constraint, 2025. [[Link to paper](#)]  
Kyra Gan, **Yanhan (Savannah) Tang**, Alan Scheller-Wolf, Sridhar Tayur.  
In Revision.

## WORK IN PROGRESS

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- 7. Voices of the Vulnerable: Analyzing Social Media Discourse on Child Protective Services, 2026.  
**Yanhan (Savannah) Tang.**

## TEACHING AND EDUCATIONAL EXPERIENCE

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2026 Spring	(Cox MBA) Data Mining and Machine Learning	Instructor
2025 Summer	(Cox MBA) Data Mining and Machine Learning	Instructor
2024 ~ 2026 Fall	(Cox MSBA) Decision Models	Instructor
2022 Summer	(Tepper Undergrad) Operations Management	Instructor
2021 Summer	(Tepper Undergrad) Operations Management	Grader
2020 ~ 2022 Fall	(Tepper MBA) Operations Management	TA
2020 Fall	(Tepper MBA) New Product Management	Grader
2020 Fall	(Tepper MBA) Marketing Management	Grader
2020 Summer	(Tepper Undergrad) Operations Management	Grader
2020 Spring	(Tepper MBA) Strategies in Information Markets	Grader
2020 Spring	(Tepper MBA) Sustainable Operations	TA

## HONORS AND GRANTS

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<i>Finalist</i> , 2025 Service Science Best Paper Competition (SRR Track)	INFORMS, 2025
<i>Finalist</i> , 2025 TIMES Best Dissertation Award	INFORMS, 2025
SMU University Research Council (URC) Research Grant (PI)	SMU, 2025
<i>Finalist</i> , 2024 PSOR Best Video Competition	INFORMS, 2024
William W. Cooper Doctoral Dissertation Award	CMU, 2024
<i>Runner-up</i> , 2023 Decision Analysis Society Student Paper Award	INFORMS, 2023
<i>Runner-up</i> , 2023 POMS CSOM Best Student Paper Competition	POMS, 2023
<i>Runner-up</i> , 2023 POMS-HK Best Student Paper Competition	POMS-HK, 2023
<i>First place</i> , 2022 DEI Best Student Paper Award	INFORMS, 2022
<i>Winner</i> , Public Sector Operations Research 2022 Best Paper Award	INFORMS, 2022
<i>Finalist</i> , IBM Best Student Paper Award Competition	INFORMS, 2022
<i>Finalist</i> , Service Science Best Cluster Paper Award	INFORMS, 2022

Litzenberger Family Fund	Tepper, 2022
PNC Presidential Fellowship	Tepper, 2022
PNC Center for Financial Services Innovation Fellowship	CMU, 2021 - 2023
Dean's Research Funding	Tepper, 2021
<i>Winner</i> , Society for Business Ethics Annual Meeting Best Paper Award	SBE, 2021
<i>Finalist</i> , Society for Business Ethics Best Practical Solutions Award	SBE, 2021
Health Care Initiative Funding	Tepper, 2020 & 2022
Graduate Student Assembly/Provost Conference Funds	CMU, 2020 & 2022
Graduate Crosswalk GuSH Grant (Co-PI)	CMU, 2019 - 2020
William Larimer Mellon Fellowship	CMU, 2018 - 2023

## PROFESSIONAL SERVICE

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Session chair, INFORMS Healthcare Conferences	2026 - present
Session chair, POMS Annual Conferences	2025 - present
Journal reviewer for - <i>Management Science</i> , <i>Operations Research</i> , <i>Production and Operations Management</i>	2024 - present
PC member for - ACM FAccT 2024 & 2025, EAAMO 2024, 2025 INFORMS Workshop on Data Science	2024 - present
Session chair, INFORMS Annual Meetings	2024 - present
SMU Cox ITOM seminar coordinator	2024 - present
Co-chair, 2023 INFORMS PSOR Best Paper Award	2023
Session co-chair, 2023 INFORMS Healthcare Conference & Annual Meeting	2023
Advisor, CMU Tepper MBA/MSBA capstone projects	2021 - 2023
Student liaison, Health Analysis Society (HAS) of INFORMS	2021 - 2022
Treasurer, CMU INFORMS Student Chapter	2019 - 2020
Co-organizer, CMU INFORMS YinzOR Student Conferences	2019 - 2022

## PROGRAMMING SKILLS AND LANGUAGES

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Programming Languages: Python, SAS, SQL, R  
 Languages: English (fluent), Mandarin (native), Spanish (basic)

## PUBLICLY AVAILABLE PROJECTS (NOT PEER-REVIEWED)

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- When Is It Permissible For Artificial Intelligence To Lie? A Trust-Based Approach, 2024. [\[Link to paper\]](#)  
 Joy Lu, Tae Wan Kim, Kyusong Lee, Zhaoqi Cheng, **Yanhan (Savannah) Tang**, John Hooker.
- Human-Artificial Intelligence Teaming and Effects of System Load on Child Welfare Screening, 2024.  
[\[Link to paper\]](#)  
**Yanhan (Savannah) Tang**, Zoey Jiang, Alan Scheller-Wolf, Justine Galbraith, Lindsey Lacey.
- Efficiency, Fairness, and Stability in Peer-to-Peer Ridesharing, 2020. [\[Link to paper\]](#)  
 Hoon Oh\*, **Yanhan (Savannah) Tang\*** (co-first), Zong Zhang, Alexander Jacquilet, Fei Fang.  
 Technical report for *Mobility21*.